SOCAL FAMILY ACCESS SERVICES

Become a Professional Visitation Monitor

Applicant guide | Los Angeles County | October 2026

Help families navigate supervised visits with professionalism, neutrality, and care. Complete the requirements below before receiving an independent assignment.

01 Minimum eligibility

- Be at least 21 years old.
- No DUI conviction within the past 5 years.
- No probation or parole within the past 10 years.
- No convictions for child molestation, child abuse, or other crimes against a person.
- No civil, criminal, or juvenile restraining orders within the past 10 years.
- No current or past court order in which you were the person whose visits required supervision.

Disclose relevant eligibility information accurately in the application and notify the agency of changes affecting eligibility.

02 Apply & introduce yourself

Complete our monitor application and pre-application questionnaire. Email your résumé and a recent headshot to **socalfamilyaccess@gmail.com**. The agency reviews eligibility and qualifications before approving assignments.

03 Language & court orders

Understand the language spoken by the supervised parent and child, or arrange an agency-approved neutral interpreter over age 18. Agree to follow and enforce the current court orders for every assignment.

04 Complete required training

Complete at least 24 hours of professional-provider training, meeting California Standard 5.20 and Family Code section 3200.5. Submit certificates and a course outline or transcript showing hours and subjects.
visitationstraining.com

Complete the California Department of Social Services designated online mandated-reporter training. Submit proof of completion.
mandatedreporterca.com

Additional agency course: Families Change: Parenting After Separation and Divorce.
pas.familieschange.ca.gov

05 Complete screening

Complete Live Scan fingerprint-based screening and obtain approved TrustLine registration. Submit documentation for agency verification. An application receipt or fingerprint appointment alone is not sufficient. All required screening must be verified before services begin.

06 CPR & First Aid

Agency Requirement: Maintain current adult, child, and infant CPR/First Aid certification before your first independent assignment. Submit your certificate and renew before expiration.

California qualifications and training are summarized here. Additional agency hiring requirements are identified separately.
Continue to page 2 for documents, orientation, and final clearance.

818.388.0192 | socalfamilyaccess@gmail.com

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SoCal Family Access Services

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Documents & Final Agency Clearance

Applicant guide | Prepare for independent assignments

Prepare your records, complete agency orientation, and keep your credentials current. Email completion documents to socalfamilyaccess@gmail.com.

07 Prepare your documents

• Training certificates and documentation of course hours and subjects.
• Live Scan completion and approved TrustLine registration documentation.
• Government-issued identification for identity and age verification.
• Current CPR/First Aid certificate.
• Recent TB screening result, as required by agency policy.
• Valid driver license, DMV driving record, and proof of current auto insurance under agency transportation policy.

If transporting a child, proof of automobile insurance is a California qualification. Child transportation also requires agency authorization and compliance with applicable safety requirements.

08 Be ready for the work

Have a computer, internet access, agency-approved document tools, a working cell phone and charger, and reliable transportation. Follow the business-casual dress code; no yoga pants or shorts. Use only approved channels for client records and communications.

09 Complete agency orientation

Before approval, complete an interview, practical report-writing review, and orientation. Sign acknowledgments covering:

• Neutrality, conflicts of interest, gifts, and professional boundaries.
• Confidentiality, secure records, and restrictions on client photos and social-media posts.
• Objective observation, timely visit reports, and incident documentation.
• Mandated reporting duties and reporting procedures.
• Court-order review, safety planning, safe exchanges, and parent separation as required.
• Emergency response, de-escalation, and interruption or termination of unsafe visits.
• Language matching and neutral interpreter arrangements.
• Virtual-visit policies and technology procedures, if assigned.

10 Maintain your eligibility

Keep required credentials and documents current. Promptly report changes affecting eligibility, screening status, insurance, or ability to perform assignments. Complete agency-required refresher training and policy updates.

Final approval before services begin

Assignments begin only after the agency verifies required training, eligibility, screening, documents, orientation, and case-specific readiness. Course completion alone does not guarantee employment or assignments.

Reference: California Standard 5.20; Family Code section 3200.5.
courts.ca.gov/cms/rules/index/standards/standard5_20
Agency policies above may exceed California minimum qualifications. Applicable court orders and local requirements also govern assignments.

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